



OVERVIEW



ABOUT CAPTARIS, INC.

Captaris, Inc. is a leading provider of software products that automate document-centric business processes. Captaris specializes in document capture, recognition, routing, workflow and delivery. Captaris integrated solutions provide interoperability with leading line of business applications and technology platforms. Captaris products include RightFax, Captaris Workflow, Alchemy, FaxPress, DOKuStar, RecoStar, Single Click Entry and ID-Star which are distributed through a global network of leading technology partners. Captaris customers include the entire Fortune 100 and the majority of Global 2000 companies. Headquartered in Bellevue, Washington, Captaris was founded in 1982 and is publicly traded on the NASDAQ Global Market under the symbol CAPA. www.Captaris.com.

RightFax is Represented by:

©2008 All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language in any form by any means without the written permission of Captaris. The following are registered trademarks and trademarks of Captaris: Captaris, the Captaris logo, Alchemy, RightFax and Captaris Workflow. FaxPress is a trademark of Castelle. RecoStar, DOKuStar, DOKuStar Capture Suite, Single ClickEntry, ID-Star, BUSY, Invoice CENTER, Tax CENTER and Mail CENTER are trademarks of Oce Document Technologies GmbH. All other brand names and trademarks are the property of their respective owners. MC0010101 RA0108

Taking the Pain Out of HIPAA Compliance

The Top Five Ways Fax and Electronic Document Delivery Can Assist with HIPAA Compliance

OVERVIEW

HIPAA regulations, combined with the need to provide quick, reliable and cost-effective communications are pressuring many healthcare organizations to look at new alternatives for sending, receiving and tracking confidential health information.

An important and easy-to-use tool that healthcare organizations such as Duke University Health System, Genesis Health Systems, Lexington Medical Center and Providence Health Systems use to address these challenges is Captaris® RightFax® enterprise fax server software. It helps organizations within the healthcare field comply with HIPAA regulations by providing secure and tamper-resistant delivery, receipt and tracking of confidential healthcare information. In addition, fax server software can dramatically enhance productivity and reduce costs while streamlining processes and improving the quality and timeliness of communicating with patients, providers and other healthcare organizations.

Top Five Ways RightFax Helps with HIPAA Compliance

One: Restricts Access to Protected Health Information

Today, communicating lab results, prescriptions, insurance claims and other personal health information without the appropriate protection can be risky to healthcare organizations. With manual document handling procedures, hard copy documents can be misrouted or left out in the open for unauthorized view. With RightFax on the other hand, information is sent and received electronically and can be routed directly to the appropriate and authorized individual's fax or email box. This restricts information access and eliminates error prone manual routines and paper documents that could be viewed by an unauthorized individual. As a result, healthcare organizations can better ensure that only approved individuals view protected health information.

Two: Provides a Centralized Communications Hub For Protected Health Information

RightFax offers a centralized server that is integrated with an organization's network to provide inbound and outbound fax and electronic document delivery capabilities from desktop, CPOE, CPR, imaging, archiving and other back-office applications. These integrated systems perform as a centralized hub for communicating personal health information to eliminate non-secure manual routines and streamline workflow processes to enable quick and accurate transactions.

Three: Secure and Encrypted Electronic Delivery of Protected Health Information

Traditional delivery methods (postage, manual fax and courier services) are vulnerable to breaches in information confidentiality and do not comply with HIPAA regulations. In addition, they are often unreliable and do not always provide guaranteed or confirmed delivery. RightFax can eliminate these potential security problems. With RightFax, confidential health information can be sent in real-time directly from any application to the intended recipient's fax or email inbox with notification of receipt. In addition, RightFax provides encrypted and certified email delivery options that require passwords to access information, as well as electronic verification of receipt. Such features help mitigate the risk of information falling into the wrong hands and help safeguard the confidentiality and integrity of the data.

Four: Tamper-resistant Information Transmission and Receipt

With RightFax inbound and outbound health information is sent, received as either a tamper-resistant PDF or TIF and image over a secure PSTN and then stored on the server for tracking. This helps organizations assure that information is not tampered with during transmission or after receipt and that communications retain their original data integrity.

Five: Improved Health Information Tracking and Storage

RightFax processes inbound and outbound faxes and can be configured to store incoming and outgoing faxes electronically in a secured network storage device or database. Among other functions, it can also track fax history, provide verification of fax delivery, assign access passwords and route incoming faxes to individuals' fax or email inboxes. This provides an electronic storage and audit trail for protected documents and restricts information access to help satisfy HIPAA tracking and storage requirements.

ABOUT RIGHTFAX

RightFax is the proven market leader in enterprise fax and electronic document delivery, providing efficient and secure ways for healthcare organizations to send and receive documents from virtually any application via fax, email, print devices or over the Internet. With RightFax companies achieve significant cost reductions by integrating and automating the flow of a full range of fax, paper and electronic documents and data.

Easy to use and manage, RightFax helps companies streamline business processes, improve user productivity and enhance internal and external communications every day. That's why RightFax is the forerunner in enterprise fax and electronic document delivery, with a market share nearly three times higher than the next leading vendor. Today, RightFax is installed in all of the Fortune 100 companies, and is the preferred fax and electronic document delivery partner of world leading software companies such as IBM Lotus, Microsoft, Oracle and SAP.